

# WHAT KINDS OF LEGAL PROBLEMS DOES LEGAL AID HELP WITH?

- Consumer
- Housing
- Special Education
- Access to Healthcare
- Public Benefits
- Divorce & Other Family Matters
- Domestic Violence
- Employment
- Disability
- Unemployment Benefits
- Citizenship and Immigration

SUPPORTED BY:



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## LOCATIONS

### Utica

120 Bleecker Street  
Utica, New York 13501

### Syracuse

221 South Warren Street  
Suite 310  
Syracuse, New York 13202

### Binghamton

168 Water Street Second Floor  
Binghamton, New York 13901

### Watertown

215 Washington Street Suite 202  
Watertown, New York 13601

### Oswego

108 West Bridge Street  
Oswego, New York 13126

### Oneonta

189 Main Street, Suite 301  
P.O. Box 887  
Oneonta, New York 13820

### Cooperstown

140 County Highway 33 West,  
Meadows Office Complex, Suite 6  
Cooperstown, New York 13326

### Farmworker Law Project New Paltz

52 Manheim Boulevard  
New Paltz, New York 12561



*Making Justice Accessible*



## **WHAT IS LEGAL AID?**

The Legal Aid Society of Mid-New York, Inc., (LASMNY) provides free counsel and advice for people who need help with civil (non-criminal) legal problems.

If you need legal help, call the toll-free HelpLine number at **(877) 777-6152** or go to [www.lasmny.org/intake](http://www.lasmny.org/intake).

## **WHO DOES LEGAL AID HELP?**

The Legal Aid Society of Mid-New York, Inc., serves people with legal problems in these counties:

Broome, Cayuga, Chenango, Cortland, Delaware, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, and Otsego.

## **DO I QUALIFY FOR SERVICES?**

When you call the Legal HelpLine, an intake worker will talk to you first, to see if you qualify.

If you apply online an intake worker will follow up with you about your case.

PLEASE NOTE: YOU DO NOT BECOME OUR CLIENT UNTIL WE TALK TO YOU, AND AGREE TO TAKE YOUR CASE.

## **WHAT CAN LEGAL AID DO FOR ME?**

If you qualify for our services, LASMNY can give you advice about your legal problem. In some cases, we can give your case to a lawyer in one of our offices, who may be able to represent you on your legal problem.

## **WHEN ARE SERVICES AVAILABLE?**

Intake workers are available Monday through Friday 9:00 a.m. to 3:00 p.m.

PLEASE NOTE: HOURS MAY CHANGE FOR HOLIDAYS, STAFF TRAINING, OR OTHER REASONS.

There may be a wait time before you can talk to an intake worker or lawyer. You can leave a message, and we will call you back. Messages are returned as soon as possible.

PLEASE DO NOT WAIT UNTIL THE HEARING DATE OR DEADLINE HAS PASSED TO CALL US. You may lose important legal rights. If you don't hear back from us in time, stop by one of our offices right away.